

Date: 10/03/2019 PCN:592

PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for specific SKUs for EDS PR product family.

Please refer to the Table 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customer with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

Table1: End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Life Announcement	The date the document that announces the end-of-sale and	October 03, 2019
Date	end-of-life of a product is distributed to everyone.	
End-of-Sale Date	The last date to order the product through Lantronix and its partners. The product is no longer available for sale after this date.	December 03, 2019
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time.	March 03, 2020
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 03, 2021
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software	June 02, 2020

Affected SKUs

See below for the table of affected products and part numbers.

Table2: Affected Product Part Numbers

Discontinued Part Number	Discontinued Part Name	Discontinued Part Description	Replacement Part Number
EDS00812N-01	Evolution Device	MULTI-PORT, SECURE DEVICE SERVER, 1U, 8-PORT,	EDS3008PR1NS
	Server- 8 ports	100-240 VAC, RoHS	
EDS01612N-02	Evolution Device	MULTI-PORT, SECURE DEVICE SERVER, 1U, 16-PORT,	EDS3016PR1NS
	Server- 16 ports	100-240 VAC, RoHS	
EDS03212N-02	Evolution Device	MULTI-PORT, SECURE DEVICE SERVER, 1U, 32-PORT,	EDS3032PR1NS
	Server- 32 ports	100-240 VAC, RoHS	

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We have compiled a few FAQs associated with this notice.

Q. Why are EDS8PR, EDS16PR, and EDS32PR discontinued?

A. There are a few parts including processor in EDS8PR, EDS16PR and EDS32PR planned for EOL by the manufacturers.

Q. Are there any other alternatives to EDS8PR, EDS16PR and EDS32PR?

A. Yes, the new designed models EDS3008PR, EDS3016PR and EDS3032PR are recommended as replacement products for EDS8PR, EDS16PR and EDS32PR respectively.

Q. When are the replacement products available?

A. The new replacement products EDS3008PR, EDS3016PR and EDS3032PR will be available in April 2020.

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.

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