

Product Change Notification**Date**
August 15, 2019**Product**

ConnectCore 9P /Connect ME 9210,9215

Reason for Change

<input type="checkbox"/> Technical Requirement	<input type="checkbox"/> Product Transition
<input type="checkbox"/> Customer Requirement	<input type="checkbox"/> Product Discontinuation
<input checked="" type="checkbox"/> Quality Improvement	<input type="checkbox"/> Product Enhancement
	<input type="checkbox"/> Other (Brand Change)

Description of change

The ConnectCore 9P was shipped with revised firmware to address new memory that was implemented in 2019. The revised firmware shipped had an issue that limited the image size to 1280KB. On most applications, the limited image size is not an issue but larger applications will fail to run. In order to resolve the issue, the firmware image needs to be updated.

Affected Part Numbers

See appendix

Timing of Change

See appendix

Last Time Buy

Not applicable

Quality Issues

On customer applications over 1280KB, the module will not run the application.

Notes

Customers that have larger application firmware images, should contact the Digi support team for a firmware update. Alternatively, customers can submit an RMA for the affected units.

Additional Information

If you have questions about this notice please contact your sales representative or our technical support department via email at tech.support@digi.com or by telephone at 952-912-3444.

Authorization

Jim Pause, Product Manager, Digi International

Appendix

Part number	Description	Current Revision (on packaging)	New Revision (on packaging)	Effective Date
CC-9P-V502-C	CC 9P 9215 4/8 NET+OS no ENET	L	M	July 2019
CC-9P-V513-C	CC 9P 9215 8/16MB,NET+OS,w/o ENET	F	G	July 2019
CC-9P-V524-C	CC 9P 9215 16/32 NET+OS no ENET	C	D	July 2019
DC-ME-Y401-C	Connect ME 9210 2/8 -C	R	S	Aug 2019
DC-ME-Y402-C	Connect ME 9210 4/8 -C	R	S	July 2019

Packing Label

